

Giorgos Roussakis

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Nationality: Greek [EU Citizen]

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Professional Experience

Oct10 - now Business Analyst, IT Strategy & Transformation, Accenture; Amsterdam

In this role I am responsible for shaping strategies and advise how information technology can be utilized to support an organization's strategy. I continuously apply knowledge of standards and best practices to define governance, services, architecture and processes. During this placement, I have gained experience with ITIL and ITSM from training courses and projects involved to define services catalogues and detail services and processes.

Sep09-Apr10 Master Thesis Project, IBM; Amsterdam

Working in the Technology Strategy of IBM BeNeLux, I explored the various options/criteria and created a decision support framework for designing IT organizations. During this period I also assisted in enhancing the european management overview for Technology Strategy and worked closely with technology consultants. For this purpose I conducted interviews with consultants in leading consulting companies in Netherlands and Belgium.

Jun-Sep 2009 Extreme Blue Program, IBM; Amsterdam

An innovation project with a strong client focus requires good communication skills in binding the value of the business and technical part. This was my role in the team, as an all rounder and linking pin. Through this project, I realized that my major strength in a group is making sure that everybody is actively involved. Moreover, having a strong intrinsic motivation and devotion to the project, I contributed significantly in the deliverables (business case and technical prototype) and the frequent client presentations.

Feb-Aug 2008 Assistant System Administrator, NATO; Chania, Greece

In this position I was responsible for the daily operations of administering an application, database and mail server. I also contributed to network maintenance and security compliance tests. On top of my duties, I proposed new methods for employees to interact with the IT help desk service. Working in such an environment, nurtured the collaborative part of work while keeping flexibility in personal initiatives.

Oct05-Mar06 Software Developer Internship, ParaBots B.V.; Amsterdam, Netherlands

During this position I enriched my technical knowledge by participating in various projects. By integrating existing knowledge from academia, I contributed both to the company's projects and to my personal development as a IT engineer. Quality was a major driver in this company while at the same time maintaining a informal environment, where new technical ideas were explored.

Education

Sep08 - Jun10 Master of Science "ICT in Business"

University of Leiden, Netherlands

Thesis: "Designing IT Organizations: Providing Design Options and Decision support framework"

Oct - Dec 2009 Honors Master Class, Starting New Ventures

Organized by Yes!Delft Incubator from Delft University and MIT Entrepreneurial Center (amongst 20 selected students in the Netherlands)

2001 - 2007 Bachelor "Informatics Engineer"

Technological Educational Institute of Thessaloniki, Greece

Thesis: "Categorical Outlier Detection in Bibliographical Databases"

Interests, Skills and Activities

Business:

General Management, Strategy, Marketing, Innovation, Finance, Organizing, Operations, Enterprise Architecture, Scenario Planning

IT:

IT Strategy, IT Organizational Design, IT Governance, Project Management, Database Management, Networks (CCNA: 2007), Software Engineering

Languages:

Greek: Native, English: Fluent, Dutch: Advanced, German: Beginner

Personal:

Mandolin and Lute player, Painting, Mountaineering, Kungfu, B.Sc. student representative in InfoSystem Expo Greece('03-'05), promoting (Marketing and Communications) the M.Sc. study in the major Greek Universities, M.Sc. ICT in Business student representative May '09 - Jan'10